Mission

The Kentucky Humane Society (KHS) advocates the humane treatment of companion animals through leadership and proactive solutions to pet overpopulation, including adoptions, education and spay/neuter efforts.

About Us

As a private, nonprofit animal welfare agency, KHS finds loving homes for more than 6,000 cats and dogs a year at our nine adoption locations in Louisville and Southern Indiana. We also spay or neuter more than 10,000 area cats and dogs a year at our S.N.I.P. Clinic helping reduce the number of unwanted pets.

In addition to providing pet adoptions and proactive programs, we’re also here for beloved owned pets and their families. We offer dog training classes, grooming, pet boarding and Doggie Day Care as well as summer camps for children and teens.

Thanks to the community’s continued support, we’re making Louisville and its surrounding areas a better place for local cats and dogs and for the people who love them.
Dear Friends,

When I began my career in animal welfare 24 years ago, most could not imagine a day when every adoptable pet could have a home. There were just too many animals and not enough adopters.

Shelter staff were saving every pet they could, but the deluge was too much. As hard as they worked, there were still more and more pets coming into our nation’s shelters. And there was no end in sight.

When I became President & CEO of the Kentucky Humane Society in October 2004, KHS—like almost every other shelter in the country—was very much in a reactive mode. We were taking in more than 15,000 pets a year. Back in 2004, we were able to save just 39% of the pets who came through our doors.

Clearly, something had to be done. We needed to become proactive, not just reactive, if we were to turn the tide.

In 2005 we started asking pet owners to think twice before surrendering a pet and to make shelters a last resort. In 2007 we created our S.N.I.P. Clinic, the region’s first high-volume public spay/neuter clinic. Since opening, we have spayed or neutered more than 65,000 cats and dogs, with the goal of reducing the number of unwanted pets. And it’s working: Louisville’s shelters have seen 38 percent fewer animals surrendered since the clinic opened.

One of the most exciting movements within the humane welfare community is the emphasis on helping people keep their pets in their original homes. So often, overwhelmed owners feel they have no choice but to surrender their pets to a shelter. Their pets may have behavior issues owners don’t know how to address, or they may be unable to afford to care for their pets due to illness, lack of finances or landlord issues. Often a trained pet counselor can help owners find alternative solutions for their pets, further reducing the number of animals turned into shelters. KHS is a national leader in this area.

Once pets who truly have nowhere else to go come through our doors, they receive the best possible care. Thanks to our donors, KHS offers medical as well as behavioral rehabilitation to shelter pets, helping them become healthy, happy companion animals before they are placed for adoption.

Of course, the last piece of the puzzle is finding loving, permanent homes for shelter pets. KHS has our state’s most robust pet adoption program, and had a record-breaking adoption year in 2013.

The implementation of these long-term, proactive strategies has led to happier outcomes for more pets. And while KHS has made tremendous progress in saving and improving lives, we know there is still so much more to be done. Our vision is to not just ensure that every adoptable pet in our shelter finds a home, but that every adoptable cat and dog in our community has this same opportunity.

That’s why we work closely with local and regional shelters and rescues. In 2013 KHS was named an ASPCA (American Society for the Prevention of Cruelty to Animals) Community Partner along with Louisville Metro Animal Services and Alley Cat Advocates. Leaders from our agencies meet monthly with experts from the ASPCA to strategize how we can collectively save more lives.

We are confident that, with your continued support, the future will get even brighter for companion animals in our community.

Thank you for your sustained support of the Kentucky Humane Society. Your donations make our lifesaving work possible.

Sincerely,

Lori Kane Redmon
President & CEO
What We Did | Saved Every Adoptable Pet

Last year was one for the record books at the Kentucky Humane Society. In 2013 we **saved every single adoptable pet**, or 94% of the homeless pets we took in. In all, we found homes for **6,316 homeless cats and dogs** through adoption and transfers to rescue organizations and returned 228 lost pets to their owners. Last year we adopted out more pets and saved more lives than ever before in our 129-year history.

This achievement was made possible by a **long-term, two-tier proactive approach to animal welfare**. First, we created innovative programs to reduce the number of animals going to shelters. Second, we continued to ensure that all adoptable pets we took in received the best possible care and that they remained in our care until we could find them loving, permanent homes.

94% Saved

We have made tremendous progress in the percentage of lives saved over the last decade, thanks to proactive programs and donor support.
Spay and Neuter Surgeries

6,172 cats | 4,173 dogs

spay/neuter surgeries were performed at our donor-supported S.N.I.P. Clinic.

Free Pet Help Line

938 calls were answered by our free Pet Help Line, 502-509-4PET, which helps keep pets in their homes and out of shelters.

Behavior Training

817 canines graduated from our dog training classes in 2013. KHS classes range from puppies and basic manners to classes that address specific problem behaviors.

Humane Education

576 children attended KHS camps.

Working Cats

81 birthday parties were hosted by KHS.

153 cats with behavior problems were placed in horse barns, warehouses, workshops or other suitable indoor/outdoor homes.

P.R.O.U.D. Program

166 behaviorally challenged dogs were trained through KHS’ new P.R.O.U.D. (Prisoner Rehabilitation of Untrained Dogs) program.

students learned about pet safety and how to be humane pet guardians through classroom visits, field trips and Scout workshops.
How We Did It | Reducing Intakes

It sounds easy: decrease the number of pets coming into shelters, and you’ll ensure better outcomes for pets who truly need the help. It’s a simple concept, but it requires a long-range, focused strategy and long-term commitment. Here’s how we have been able to reduce intakes and increase the number of pets who have good outcomes.

Spaying & Neutering

In 2004 KHS leadership took a long, hard look at the numbers. Each year, the number of pets entering the shelter increased. The flow of unwanted animals seemed never ending. It was clear we could never adopt our way out of the pet overpopulation problem. The only way to stop the flow was to get ahead of the game.

In 2007 KHS opened the S.N.I.P. (Spay/Neuter Incentive Program) Clinic—the region’s first high-volume, public spay/neuter clinic. Since then, the clinic’s team has altered more than 65,000 cats and dogs. In 2013, 10,345 cats and dogs were spayed or neutered.

About half of the S.N.I.P. Clinic’s clients are owned cats and dogs. About a quarter are community, unowned cats. Their surgeries are scheduled by Alley Cat Advocates, our ASPCA Community Partner that focuses on the welfare of community cats (often called feral cats). The remainder are pets who come in to the clinic from our transport program with other animal welfare partners. Each week, the S.N.I.P. Clinic sends out a vehicle to outlying communities and brings in area pets for surgery.

All these surgeries have helped lead to a drastic reduction in intakes in Louisville’s shelters. Combined, KHS and Louisville Metro Animal Services, our city’s public shelter, have seen a 38% drop in the number of surrendered pets since 2007.

Sending Lost Pets Home

Nationally, less than 17% of lost pets turned in to shelters are returned to their owners. Sadly, the majority of lost pets are not micro-chipped and are not wearing identification tags, making it difficult to find their owners.

At KHS, 24% of stray pets were returned to their owners in 2013. This is a number we are working hard to increase.

Thanks to a grant from the ASPCA last year, we began offering pet I.D. tags at our adoption centers with the goal of sending new pets home with identification tags. All pets adopted from KHS are micro-chipped, but having I.D. tags helps ensure lost pets can be reunited with their owners faster and without needing to enter a shelter or veterinarian’s office for scanning.

To help owners looking for lost animal companions, last year we added a touch-screen computer to our Admissions Lobby where owners can register their lost pets with Louisville’s municipal shelter and search for their pets online.

Free Pet Help Line

Often pets wind up in shelters because their overwhelmed owners don’t know what else to do. The owners may be facing pet behavior problems, landlord issues or problems paying for veterinarian or pet food bills. They may have pets who don’t get along with each other, or they may be worried about interaction between pets and baby.

Our free Pet Help Line, made possible through grants from the ASPCA and the Banfield Charitable Trust, answers all questions pet-related. Last year 938 callers received free advice and help connecting them with local pet resources. Our goal is to support owners so they can keep their pets out of shelters.
When Jonathan Shuford and his wife, Liz, bought a house, they decided it was time to add to their family. They adopted an eight-week-old puppy from the Kentucky Humane Society.

But Ellie proved to be a challenge: she was a rambunctious, energetic pup who liked to chew everything, including Jonathan and Liz.

“We love her, but Ellie has no ‘off’ button,” says Jonathan.

The couple debated bringing her back to the shelter. Instead, Jonathan called the Kentucky Humane Society’s free Pet Help Line, designed to help keep pets in their homes and out of shelters by giving pet owners the tools they need to have healthy relationships with their pets.

With behavior expert Katy McClellan’s help, the couple learned how to encourage Ellie to play appropriately and found solutions for when she plays too rough.

“Katy answers all our questions,” says Jonathan. “With her help, we are learning how to best train Ellie as she grows through her puppy stage.”
How We Did It | Proactive Programs

Saving more animal lives requires thinking proactively and outside the box. As a regional and national leader in the humane industry, the Kentucky Humane Society is always innovating and adding proactive programs. These programs are designed to help reduce the number of homeless pets, often by strengthening the human-animal bond.

Classes for Owned Dogs

Behavior issues are one of the most common reasons why pets are turned in to shelters. Often these are easy to manage when owners have the right resources. KHS Behavior Training classes teach basic obedience and more.

In 2013 we taught 134 classes to 817 dogs and their owners and we launched new classes to address specific problem behaviors, such as dog-to-dog aggression, separation anxiety, extreme shyness, leash pulling and more. Last year we also began offering affordable in-office consultations to help with specific issues that need one-on-one attention.

Educating Future Pet Owners

To create a more humane future, today’s children need to be taught how to be future pet guardians. For 26 years KHS has offered Humane Education programming to children and teens.

Our summer camps are perennial favorites. Last year 576 children and teens attended our Lifelong Friends, Wags Whiskers and Animal Advocacy camps.

Our Humane Education department brings positive, pet-focused programs to classrooms, Scout troops, field trips and birthday parties. Last year 5,049 children were impacted by these programs.

Homes for Working Cats

Historically, shelters have advocated that indoor homes are the only suitable option for cats. But times have changed, and thanks to KHS leadership, many are considering other options for cats.

In 2011 KHS launched its innovative Working Cats program, designed to place cats who do not qualify for home adoption in suitable indoor/outdoor homes such as barns, warehouses or workshops. To the surprise of many, this lifesaving program has been embraced by the public.

In 2013 the KHS Working Cats program found homes for 153 cats and was cited by The Humane Society of the United States’ Animal Sheltering magazine as a national model.

P.R.O.U.D. Certified Dogs

Shelter dogs can be strikingly similar to inmates. Both can have long rap sheets. The difference, as one inmate said, is that, unlike humans, the dogs didn’t do anything to deserve to be locked up.

Through a unique partnership between KHS and the Kentucky State Reformatory, dogs with behavior challenges spend 30 days at the prison, where they are matched by KHS trainers with inmates who have been taught to use positive reinforcement. Dogs in the program learn how to overcome a variety of issues, from dog aggression and separation anxiety to lack of manners. Inmates learn professional skills and are taught the responsibility and structure of a daily work environment.

KHS launched this program in April. Last year, 166 dogs graduated from the program and were adopted into loving, permanent homes.
Rehabilitating Dogs
... and Inmates

P.R.O.U.D., A Poem

We both have problems
Of being misunderstood
Both encaged, accused of being no good

Abandoned and forgotten
Barely able to cope

Who would have ever imagined
We'd give each other hope

I taught my dog to sit
He taught me to care
I taught him down
He taught me, sometimes, life can be fair
I taught him potty
He taught me responsibility
I taught him fetch
He taught me how to smile
I taught him a few tricks
Spoiled him with belly rubs
He gave life meaning
Taught me how to love

One day he will be adopted and
Be a good pet for a lucky child
But I will never forget
How my dog made me P.R.O.U.D.

Written by inmate #121161, 2013
How We Did It | Best Care for Shelter Pets

Despite proactive programs that help keep pets in their homes and out of shelters, sometimes they have nowhere else to go. At the Kentucky Humane Society, each dog or cat under our care receives the resources he or she needs to become a happy, healthy companion animal.

Everywhere Adoptions
To make pet adoption people’s first option when acquiring a new pet, the Kentucky Humane Society offers adoptions at nine convenient locations. Our Main Campus, located in south Louisville, provides adoptions as well as admissions, veterinary services, dog training classes and education. Our East Campus adjacent to Westport Village provides adoptions, dog training and education. And thanks to a two-decade long partnership with Feeders Supply, we have permanent adoption sites located within seven Feeders Supply stores.

With convenient locations, the widest variety of pets in the state, and knowledgeable, compassionate staff, last year we found homes for 6,316 pets, the most in any given year.

Helping Pets in Other Shelters
In addition to helping owned pets and strays brought in by the public, KHS is committed to helping pets from overwhelmed public shelters that have fewer adoption options. To help these at-risk pets, KHS transfers in as many animals from overcrowded public shelters as we can.

In 2013 half our adoptable dogs and cats came from other shelters. Our largest shelter transfer partner is Louisville Metro Animal Services (LMAS), our city’s public shelter. Last year we took in more than 1,200 dogs and cats from LMAS and found loving homes for them.

KHS works with many area shelters and national humane agencies to place animals who have been through severe cruelty or neglect or who have special needs. In 2013 KHS transferred in pets who were rescued from hoarders or from puppy mills; pets who were malnourished or were heart worm positive; and pets who were blind or deaf or were seniors with medical issues.

Fostering Pets
Thanks to our dedicated foster volunteers, last year more than 1,048 shelter pets spent time in foster care. Foster homes are critical to our lifesaving mission: our 168 foster caregivers helped us expand our shelter walls, allowing us to help more pets in need.

In their temporary homes, puppies and kittens are socialized and given time to grow before adoption. Adult dogs and cats recover from surgery or illness, and some are placed in foster care to learn confidence and life skills.

Help Me Heal Fund
Many pets arrive at the Kentucky Humane Society with broken spirits or bodies. Some come to KHS in pain from untreated illness, disease or traumatic accidents. Some exhibit behavior issues such as fear or anxiety. Others have been physically or emotionally harmed by humans.

To help our most fragile pets, KHS has a special donor-supported fund called Help Me Heal. The mission of this fund is to heal the bodies and spirits of our neediest pets, those who require medical diagnosis and treatment or advanced behavioral help before they can be adopted.

In 2013 KHS used more than $31,000 in Help Me Heal donations to help 222 of our neediest dogs and cats.
How We Did It | P.R.O.U.D. Certified Dogs

Last summer a tiny orange kitten was thrown over a fence into the Kentucky Humane Society’s yard. Just seven weeks old, the emaciated kitten was covered in motor oil. His eyes were crusted shut from infection, and he hadn’t eaten in days.

The veterinary team gently washed away the oil and infection and found that one of his eyes had ruptured. The kitten, whom they named Dexter, was in bad shape.

Unsure if Dexter would survive, KHS staff member Angie Durgasingh provided temporary foster in her home. Angie gave him fluids, medication and time to heal. After a month in foster care, Dexter was well enough to return to the shelter. Thanks to donors who gave to the Help Me Heal fund, Dexter had an operation to remove his damaged eye. He returned to his foster home to recover. Angie’s family decided to adopt him, adding to their pet menagerie.

Angie calls Dexter her foster therapy cat. “He loves all the other pets in our home,” says Angie. “Dexter is particularly loving to foster pets who have experienced physical or emotional trauma. He seems to know they need extra love, and he curls up next to them and seems to assure them they are safe.”

Healing Hearts and Bodies

Abandoned and close to death, Dexter is now healthy and happy.
How We Did It | Fiscal Responsibility

KHS envisions a day when every adoptable pet finds a permanent, loving home. With this vision driving everything we do, we are careful stewards of the resources entrusted to us. Relying on a combination of donations from our supporters and revenue from our owned-pet programs and services, the KHS funding model is healthy and sustainable.

Budgeting and Finance

The Kentucky Humane Society maintains an average operating budget of $5 million through the generous support of our donors, and through self-generating revenue, such as fees for services at our two Pet Resorts, Humane Education and Behavior Training programs.

KHS is not a branch of any local or national animal welfare organization. Because the Kentucky Humane Society is a local nonprofit agency, donations stay in our community, helping local pets.

Donors to KHS are assured we will use their investments wisely and with one goal in mind: help as many homeless animals in our community as possible.

Thank you for your annual support of KHS. Your donations make an incredible difference for thousands of companion animals every year!

FY12-13 KHS Funding Sources
October 1, 2012-September 30, 2013

- Pet Programs and Services: $3,000,682 (62%)
- Investment Income: $88,809 (2%)
- Donations and Special Events: $1,774,124 (36%)

FY12-13 Funding Allocation
October 1, 2012-September 30, 2013

- Pet Programs and Services: $4,266,601 (83%)
- Administrative Costs: $442,990 (9%)
- Fundraising Costs: $395,684 (8%)

Numbers in this section reflect the Kentucky Humane Society’s audited fiscal year of October 1, 2012 – September 30, 2013. Net asset value as of September 30, 2013, was $9,457,951.
While KHS is best known for our shelter work, we have many services for pet owners and their beloved companion animals and proceeds benefit our lifesaving mission.

Our Pet Resorts are two such examples. Our Eastpoint Pet Resort offers luxury indoor boarding. Fern Creek provides indoor rooms with patios for nature-loving pets. Pet parents can add amenities to customize their pets’ stay, including all-breed grooming and Doggie Day Care.

In 2013 our Fern Creek Pet Resort underwent its first major renovation since KHS acquired the facility in 1998. The renovated guest rooms have colorful privacy panels, and most rooms have outdoor patios.

Fern Creek has beautiful nature trails, a peaceful setting and fenced-in fields for dog guests to play in, says Allison Lauder, Fern Creek Pet Resort Manager. With the renovation, the inside of our pet resort is now as beautiful as the outside.

Pet owners who utilized our Pet Resorts services in 2013 helped fund our shelter and spay/neuter initiatives.
How We Did It | Volunteers

Without the **compassion, concern and time** our volunteers selflessly provide, the Kentucky Humane Society could not serve as many needy cats and dogs as we do. Our volunteers help make KHS an **efficient and caring place** and offer grateful pets kindness, love and understanding.

**Volunteers Are Vital**

Our volunteers are essential to our lifesaving mission. In 2013, 1,056 volunteers provided 71,116 hours of service. Many shared their homes with sick or young pets in need of temporary foster homes. Others helped shelter pets by walking dogs, socializing cats or photographing adoptable pets. Others volunteered at our S.N.I.P Clinic, where they kept pets warm and comfortable after surgery. And still others volunteered their weekends at special events or completed administrative tasks.

These hours equate to over one and a half million dollars in savings. Because of these savings, the Kentucky Humane Society was able to dedicate more funds to feeding and caring for the animals in our shelter, allowing us to take in more needy pets than would have been possible without our dedicated volunteers.

**71,116**

hours of volunteer work completed on behalf of the Kentucky Humane Society.

**$1,519,048**

the value of those 71,116 hours of volunteer work to the Kentucky Humane Society.

Where Volunteers Spend Their Time

- **Foster Care** 51,007 Hours
- **All Other Areas** 20,109 Hours
- **S.N.I.P Clinic**, 2,998
- **Special Events & Fundraising**, 3,015
- **Pet Photography**, 1,328
- **Canine Coaching**, 3,966
- **Kitty Comfort**, 1,408
- **Puppy Playtime**, 1,979
- **East Campus Support**, 2,980
- **Dog Trainer**, 325
- **Transport**, 180
- **Animal Enrichment & Adoption Matchmaker**, 700

Without the compassion, concern and time our volunteers selflessly provide, the Kentucky Humane Society could not serve as many needy cats and dogs as we do. Our volunteers help make KHS an efficient and caring place and offer grateful pets kindness, love and understanding.
You Are Key to Our Success

The Kentucky Humane Society simply couldn’t do what we do without your support. Whether you choose to contribute financially or by donating your time—or both—you are critical to our success.

As a private nonprofit animal welfare organization, KHS depends on donations of time, talent and treasure of our supporters to fund our lifesaving, proactive mission.

KHS is not a branch of any national humane agency and depends on the charity of those in our community. When you donate to KHS and choose to patronize our pet services, you know your money will stay in our community and will help local pets.

KHS is an excellent steward of your resources. KHS was named one of the nation’s top 10 most fiscally responsible charities by Worth magazine and Charity Navigator. This recognition is a promise and assurance of the highest level of financial stewardship of your gift.
The Kentucky Humane Society is grateful to the more than 15,000 donors who made gifts of cash or in-kind donations during the 2013 calendar year. Due to space limitations, we are only able to recognize gifts totaling $500 and above in this publication.

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